

# Replacement Book

PS-5811W (Slim Type, Core i3)

→ PS6000 series 19-inch Wide Display + Standard Box (Core i3)

#### **Preface**

This guidebook introduces the procedures to replace PS-5811W with PS6000 series 19-inch Wide Display Module + Standard Box Module. The recommended replacement models are as shown below.

\* The PS6000 series 19-inch Wide Display Module is hereinafter called PS6000 19"W and the PS6000 series Standard Box Module is called Standard Box.

Currently used device		Recommended replacement model
PS-5811W (Core i3) Model: PFXPS2KN3D8xxxxN00	$\Rightarrow$	PS6000 19"W + Standard Box (Core i3) Model: PFXP63Gxxxxxxxxx00

# Safety Information

To properly use the products described in this book, please follow the directions below.

- •Be sure to read the manual and the other provided documents before use.
- •Only persons with the expertise of electrical equipment construction method and related law and also the adequate skills should be allowed to install, connect, and maintain the products.

We are not responsible for death, serious injury or unintended equipment damage incurred as the result of failure to follow these instructions.

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Other product names used in this manual may be the registered trademarks owned by the respective proprietors.

# Models of PS6000 series

PS6000 series are products of CTO (Configure To Order).

Please confirm CTO models on the Web site before placing orders at the time of purchase.

Generate CTO models.

https://www.proface.com/en/product/ipc/ps6000/configurator

# Product configuration of PS5000 series,

If you know the product model number of PS5000 series, you can access the following Web site and know the product configuration by entering the product model number.

PS5000 Reverse Configurator.

https://www.pro-face.com/otasuke/ps5000\_configurator/reverse.html

# **Table of Contents**

Preface	2
Models of PS6000 series	3
Product configuration of PS5000 series,	3
Table of Contents	4
Chapter 1 Specifications Comparison	5
1.1 Comparison of display specifications between PS-5811W and PS6000 19" W	5
1.2 Comparison of performance specifications between PS-5811W and Standard Box	6
1.3 Comparison of general specifications between PS-5811W and PS6000 19"W + Standard Box	7
1.4 Comparison of interface specifications between PS-5811W and PS6000 19"W + Standard Box	-
Chapter 2 Hardware Compatibility	9
2.1 Serial Interface	9
2.2 Option Interface of RS-422/485 isolated type x2	9
2.3 Assigned numbers of COM ports	10
2.4 Video output interface	10
2.5 USB Type C	10
2.6 Watchdog timer	11
Chapter 3 Compatibility of optional items	11
3.1 Option Interface	11
3.2 Drive and Main Memory	13
3.3 The other options	14
Chapter 4 Compatibility of software	15
4.1 Supported OS and language	15
4.2 OS login password	16
4.3 Recovery media	16
4.4 Supported software and utilities	16
4.5 Supported features in System Monitor	17
4.6 Details of touch operation for every series	18

# **Chapter 1 Specifications Comparison**

1.1 Comparison of display specifications between PS-5811W and PS6000 19" W

1.1 Comparison of display specifications between PS-5811W and PS6000 19" W  Display Specifications					
		PS-5811W	PS6000 19" W		
		Start  B C D D D D D D D D D D D D D D D D D D	Committee Commit		
Displa	у Туре	TFT Color LCD (19" Wide)			
Display R	esolution	FWXGA (1,366 × 768 pixels) <b>UP!</b> FHD (1,920 × 1080 pixe			
Display	Colors	Approx.16 r	nillion colors		
Back	dight	White LED (not user replaceable. W customer	hen replacement is required, contact support.)		
Brightnes	ss control	No level adjustment	UP! 101 levels (adjusted with touch panel or software)		
Backlight	service life	50,000 hours or more (continuous opera temperature- before backlight brightnes			
Touch	Туре	Projected capacitive touch panel (multitouch, simultaneous touch number-5)	Projected capacitive touch panel (multitouch, simultaneous touch number-2) with optimized noise filter		
panel	Mode	None	UP! 3 modes (Changeable - Standard Mode, Water Detection Mode, and Glove Mode)		

# 1.2 Comparison of performance specifications between PS-5811W and Standard Box

	Performance Specifications						
		PS-5811W	Standard Box				
		Core i3-4010U, 1.7 GHz	UP! Core™ i3-8145UE				
	Base frequency	1.70 GHz	<b>UP!</b> 2.20 GHz				
CPU	Max turbo boost frequency	1.70 GHz	<b>UP!</b> 3.90 GHz				
	L2 cache	3 MB	UP! 4 MB				
	Core number	2	2				
	Thread number	4	4				
Ма	in memory	8GB DDR3 1600 MHz, SO-DIMM SDRAM	UP! 260-pin SO-DIMM socket x 2, DDR4-2400 (Up to 32GB for 2 sockets)  → See 3.2				
Graphic	s accelerator	Intel HD Graphics 4400	UP! Intel® UHD Graphics 620 (built-in CPU)				
Security	y chip	Not supported	<b>UP!</b> TPM 2.0				
BIOS		Legacy BIOS	UP! UEFI BIOS				
Operating system		<ul> <li>Windows® 10 IoT Enterprise 64 bit MUI</li> <li>Windows® Embedded 8.1 Industry 64 bit MUI</li> <li>Windows® 7 Ultimate SP1 64 bit MUI</li> <li>Windows® Embedded Standard 7 (WES7P) SP1 64 bit MUI</li> </ul>	UP! Windows® 10 IoT Enterprise 2019 LTSC (64bit) UP! Windows® 10 IoT Enterprise 2021 LTSC (64bit)				
Watchdog timer		Timeout setting from either 1 to 255 seconds, or 1 to 255 minutes, is possible (set up using API)	New! Timeout setting from either 1 to 255 seconds, or 1 to 255 minutes, is possible (set up using API) → See 2.7				
Buzzer		Yes	s				

1.3 Comparison of general specifications between PS-5811W and PS6000 19"W + Standard Box

General Specifications					
		PS-5811W	PS6000 19"W + Standard Box		
Panel cut dimensions		W479.3 mm x H300.3 mm	W449.5 mm x H279.5 mm  * The panel cut dimensions are different. The optional attachment (PFXZPAT8W1 ) is required for attaching it.		
Panel th	ickness	2 mm to 6 mm	1.6 mm to 5 mm		
	imensions ng bezel)	W488.0 x H309.0 x D56.7 mm	W463.6 x H293.6 x D85.0 mm  * The depth is deeper by 29.7mm. Make sure that the panel space has some margins.		
Front bezo	el material	Alur	minum		
We	ight	7 kg 7.4 kg or less			
Cooling	method	Natural air circ	culation (fanless)		
Power	supply	DC power supply: 24V AC power supply: 100 to 240V (AC power supply needs option.)	DC power supply : 24V AC power supply : 100 to 240V		
Power	DC	28 W (standard), 60 W (max)	When backlight is off: 41 W No power supplied to outside: 64 W Max: 82 W		
consump tion	AC	-	When backlight is off: 50 VA No power supplied to outside: 74 VA Max: 92 VA		
	battery kup	None	- *Operation tested UPS available <u>→See 2.1</u>		

1.4 Comparison of interface specifications between PS-5811W and PS6000 19"W + Standard Box

	Interface Specifications					
		PS-5811W	PS6000 19"W + Standard Box			
	Main unit	RS-232C x1 RS-232C/422/485 x1	RS-232C (non-isolated type) x1  → See 2.2			
Serial (D-Sub 9-pin plug)	Option	Select any of the following RS-232C ×4 RS-232C isolated type × 2 RS-422/485 ×4 RS-422/485 isolated type ×2	Select any of the following RS-232C x4 RS-232C isolated type x 2 RS-422/485 isolated type x2  → See 2.3  → See 2.4  * No compatibility in case of RS-422 using RTS+/- or CTS+/ But even in other case, if application or connected device is controlling send/receiving by monitoring RTS or CTS, it could not be communicated. If able to change to software flow control, it is avoidable.			
Di	sk	2.5" SATA (HDD/SSD) x1 CFast x1	UP! M.2 SSD SATA x 1 (Disk 0) 2.5" SATA (HDD/SSD) x1 (Disk 1)			
U	SB	USB Type-A x2 (3.0 x2) * There's no front USB.	UP! USB Type-A x4 (ボックス 2.0 x 2、3.0 x 2) UP! USB Type-C x1 (Box 3.0) * There's no front USB.			
Ethe	ernet	10BASE-T/100BASE-TX/1000BASE-T automatic change x 2	IEEE1588, 10 BASE-T/ 100 BASE-TX/1000BASE-T, Wake on LAN (WOL) supported  * When status is S4 (hybrid shutdown), Wake on LAN cannot be used.			
Soi	und	Line output	Line input/Line output/Microphone input (Option)			
Video output  → See 2.5  HDMI x1  support UP! USI Alternat * Same		UP! Display port x1 (Dual mode supported) UP! USB 3.0 (Type C Displayport Alternate mode) x 1  * Same port with above USB line  → See 2.6				
	PCIe I Slot	None				
-	Interface lot	1 slot				

# **Chapter 2 Hardware Compatibility**

#### 2.1 UPS for battery backup

We have operation tested UPS for PS6000 Series. Schneider Electric: SMT500J - APC Smart - UPS500 Schneider Electric: BVS240XDPDR - Easy UPS

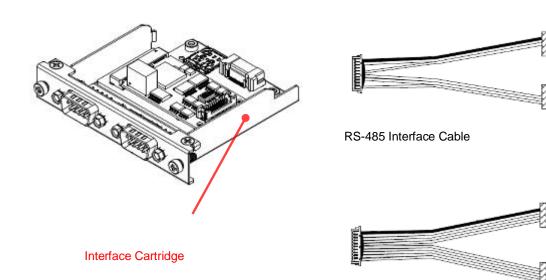
#### 2.2 Serial Interface

For PS6000 series, it's possible to add a serial interface compatible with the communication type, RS-232/422/485 as an option. To add it, please specify at the time of CTO order.

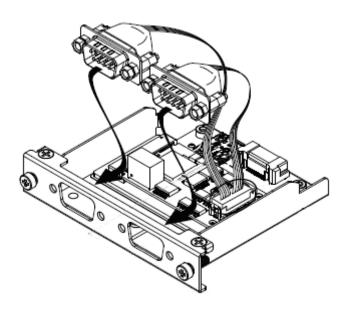
If you want to add it after purchase, purchase the option item and attach it.

#### 2.3 Option Interface of RS-422/485 isolated type x2

An RS-485 interface is connected to the interface cartridge at the time of shipping from the factory. If you want to use an RS-422 interface, remove the RS-485 interface cable from the interface cartridge and replace it with the RS-422 interface cable attached to this product.

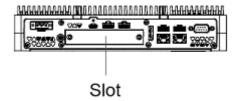






#### 2.4 Assigned numbers of COM ports

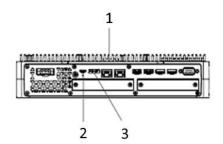
The COM port numbers of the option interface card are defined with a type of inserted card and which slot is used.



Oution interfers and		Slot			
Option interface card	3	4	5	6	
RS-232C isolated type x2 and RS-422 x2	✓	✓	-	-	
RS-485 x2	-	-	✓	✓	
RS-232C x4	✓	✓	✓	✓	

#### 2.5 Video output interface

PS6000 series supports 3 video output interfaces. Simultaneous output of all the interfaces is possible.



- 1: Display Module Interface
- 2: USB Type C
- 3: Display Port

Setting Tool	Duplicate	Extension	Scaling
Windows standard display setting	2 screens max	3 screens max	Scaling down only
Intel Graphics Command Center	3 screens max	3 screens max	Scaling up/down

Display Module Interface	USB Type C	Display Port	Details
Screen A	Screen B	Screen C	3 – extension display
Α	В	В	1-extension display (Display Module), 2-duplication display
В	Α	В	1-extension display (USB Type C), 2-duplication display
В	В	Α	1-extension display (DisplayPort), 2-duplication display
Α	Α	А	3-duplication display (Intel Graphics Command Center is required)

#### 2.6 USB Type C

The USB Type C of PS6000 series supports Alt Mode and USB-PD (Power Delivery). \*1 Video output and power feeding are possible with a single USB Type C cable. The amount of power feeding is as follows;

	PD 12V device	PD 5V device	Without PD device
Standard Box	36W	15W	4.5W
Standard Box + Display	PD devices cannot be used.	PD devices cannot be used.	4.5W

<sup>\*1:</sup> To use the USB-PD feature, a Type-C cable supporting USB PD (Power Delivery) is required.

#### 2.7 Watchdog timer

The watchdog timer is supported by products with the following system version.

- BIOS: WAR02 or later
- OS Base: 2.0 or later

You can check the system version from the Launcher. Refer to System, page 165 in the user manual. To use the watchdog timer on a product with a WAR01 BIOS, and OS Base 1.0, the BIOS and System Monitor must be updated. Follow the steps below to update.

- 1. BIOS: Contact the customer care center for instructions on how to update.
- 2. System Monitor: Download the driver

(PFXPHMIP6\_Driver\_Installer\_Ver.x.x.zip) and utility

(PFXPHMIP6\_Utility\_Installer\_Ver.x.x.zip) from our website and install them.

https://www.pro-face.com/trans/en/manual/1085.html

# **Chapter 3 Compatibility of optional items**

#### 3.1 Option Interface

The option interface card of PS5000 series (modular type) is not compatible with PS6000 series. But, some cards with equivalent feature are available for PS6000 series.

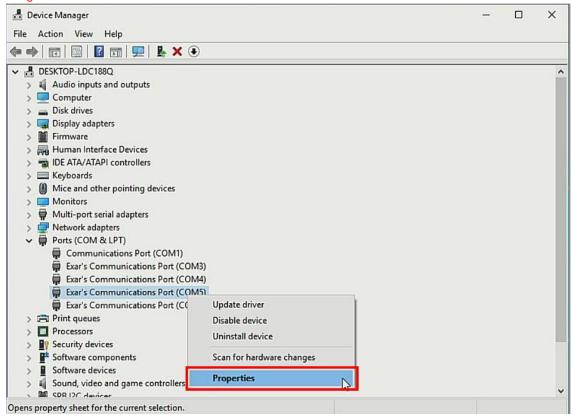
PS5000 series (mod	dular type)	PS6000 series		
Product Name	Model	Product Name	Model	
RS-422/485 isolated type x 2	PFXZPBMPR42P2	RS422/485 isolated type x 2	PFXYP6MPR42P2 *5	
RS-422/485 x 4	PFXZPBMPR44P2	-		
RS-232 x 4	PFXZPBMPR24P2	RS-232C x 4	PFXYP6MPR23P4	
RS-232 isolated type x 2	PFXZPBMPR22P2	RS-232C isolated type x 2	PFXYP6MPR23P2	
16DI/8DO and 2-m cable and terminal	PFXZPBMPX16Y82	16DI/8DO *1 *2	PFXYP6MPX16Y8	
Analog input x 8	PFXZPBMPAVI8	-		
Ethernet gigabit IEEE1588 x 1	PFXZPBMPRE2	Ethernet (GbE IEEE1588)	PFXYP6MPETH	
Ethernet gigabit PoE x 2	PFXZPBMPPE2	-		
EtherCAT (master)	PFXZPBMPECATM2	EtherCAT (Master) *3	PFXYP6MPECAT	
USB 3.0 x 2	PFXZPBMPUS2P2	-		
CANopen x 2	PFXZPBMPCANM2	-		
Profibus DP master (With NVRAM) x 1	PFXZPBMPPBM2	-		
Cellular 3G: GPRS/GSM and antenna	PFXZPBPHMC2	-		
Audio interface for Celeron/Core i7	PFXZPBPHAU2	Audio (Mic-IN, Line-IN, Line-OUT)	PFXYP6MPAU	
Transmitter	PFXZPBMPTX2	-		
DVI-I x 1	PFXZPBMPDV2	-		
VGA and DVI-D x 2	PFXZPBMPVGDV2	-		
Cellular for North America 4G and antenna	PFXZPBMP4GU2	4G Cellular for US *4	PFXYP6MP4GU	
Cellular for Europe/Asia 4G and antenna	PFXZPBMP4GE2	4G Cellular for EU, Asia, Japan	PFXYP6MP4GE	
Cellular for Japan 4G and antenna	PFXZPBMP4GJ2	*4	FFATFOWF4GE	
TPM module	PFXZPBTPM22	Built in as sta	ndard	

<sup>\*1:</sup> Cannot be mounted for shipping as CTO. You can purchase it separately.

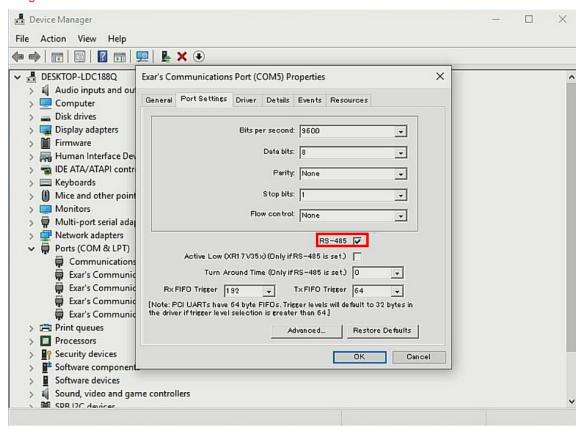
<sup>\*2:</sup> PS6000 16DI/8DO interface option's digital output (DO0 to 7) will keep the output status also on the shutdown (system power status S5) or sleep (system power status S3)When replacing from PS5000 16DI/8DO interface option with system loads the default setting while reset, behavior will be different. Need to add process as turn off the digital output by application before shutdown or sleep.

- \*3: The ambient temperature for use of Advanced Box is limited to the maximum, 40 degrease when the option interface of EtherCAT is connected.
- \*4: PS6000 Option not supporting SMS (Short Message Service). PS5000 Option has been supported.
- \*5 When Controlling Auto data flow, RS-485 check box on the Port setting by device manager need to be checked (image 1 and 2). The default setting is un-checked.

#### Image 1



#### Image 2



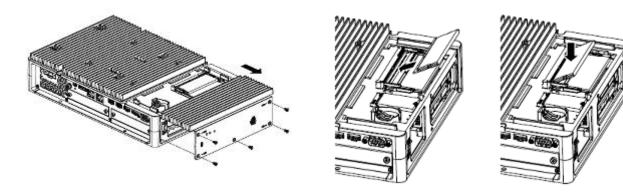
#### 3.2 Drive and Main Memory

The drive of PS5000 series (slim type, Core i3) is not compatible with PS6000 series. But, some drives with the equivalent feature are available for PS6000 series. And users can attach and replace main memory by themselves for PS6000 series. Because of it, main memory is added to the option lineup.

PS5000 series (slim type, Core i3)		PS6000 series	
Product Name	Model	Product Name	Model
-	-	M.2 SSD 128 GB (standard)	PFXYP6M2128L
-	-	M.2 SSD 128 GB (high endurance)	PFXYP6M2128
-	-	M.2 SSD 256 GB (high endurance)	PFXYP6M2256
-	-	M.2 SSD 512 GB (high endurance)	PFXYP6M2512
HDD 500 GB	PFXZPBHDD502	-	-
HDD 1 TB	PFXZPBHDD1002	HDD 1 TB	PFXYP6HDD1T
SSD 128 GB	PFXZPBSSD122	SSD 128 GB (high endurance)	PFXYP6SSD128
SSD 256 GB	PFXZPBSSD252	SSD 256 GB (high endurance)	PFXYP6SSD256
-	-	SSD 512 GB (high endurance)	PFXYP6SSD512
CFast 16 GB	PFXZPECFA162	-	
CFast 32 GB	PFXZPSCFA322	-	
-	-	DIMM 4 GB (main memory)	PFXYP6DM4
-	-	DIMM 8 GB (main memory)	PFXYP6DM8
-	-	DIMM 16 GB (main memory)	PFXYP6DM16

# Replacing main memory

- 1. Disconnect the power supply from the Box Module.
- 2. Touch the housing or ground connection (not the power supply) to discharge any electrostatic charge from your body.
- 3. Remove 5 screws on the rear side of the Box Module and pull out the rear cover
- 4. Pull out the main memory from the slot.
- 5. Insert new main memory, then push from above.6. Place the rear cover of the Box Module and tighten with screws.



# 3.3 The other options

The options except the option interface, the drive, and the main memory of PS5000 series (slim type, Core i3) are not compatible with PS6000 series, but there are some exceptions.

PS5000 series (slim type, Co	PS6000 series	
Product Name	Model	Compatibility
AC power supply module	PFXZPSPUAC3	
DC Power Supply Connector (5 pcs)	PFXZPBCNDC2	
Installation Fastener (12 pcs)	PFXZPPAF12P2	
Protection sheet for 15" wide (5 sheets)	PFXZPPDSP152	
Protection sheet for 19" wide (5 sheets)	PFXZPPDSP192	
Drip-proof gasket for 15" wide (1pc)	PFXZPPWG152	-
Drip-proof gasket for 19" wide (1pc)	PFXZPPWG192	
M12 connector (power supply, COM, LAN x 2, USB) (environmentally resistant panel only)	PFXZPSCNM122	
DP-DVI converter (DVI-D type)	PFXZPBADCVDPDV2	
USB cable 5 m	FP-US00	✓
M12 cable for environmentally resistant panel:		
LAN cable 2 m (6.56 ft) x 2		
COM cable 2 m (6.56 ft) x 1	PFXZPSCBM122	-
USB cable 1.5 m (4.92 ft) x 1		
Power Supply cable 2 m (6.56 ft) x 1		

# **Chapter 4 Compatibility of software**

# 4.1 Supported OS and language

The supported OS and language differ between PS5000 series and PS6000 series.

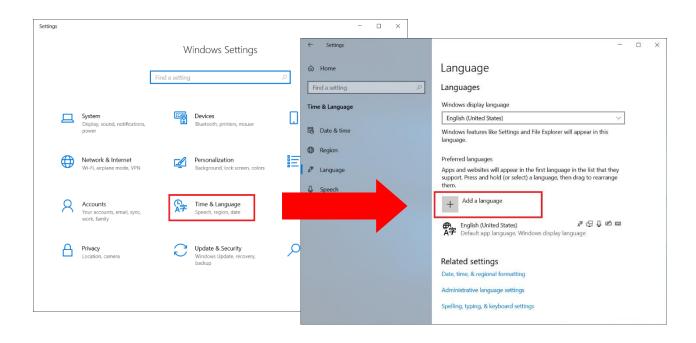
OS	PS5000 series	PS6000 series
Windows® Embedded Standard 7(32bit) MUI	Yes	No
Windows® Embedded Standard 7(64bit) MUI	Yes	No
Windows® 7 Ultimate (64bit) MUI	Yes	No
Windows® Embedded 8.1 Industry (64bit) MUI	Yes	No
Windows® 10 IoT Enterprise 64 bit MUI	Yes *1	Yes

#### \*1: The HORM feature is not supported.

	PS5000 series	PS6000 series	
Language	WES7/Win7/WES8.1/Win 10 IoT	Win 10 IoT Enterprise 2019 LTSC	
	Enterprise 2016 LTSB	*2	
Chinese(Simplified)	Yes/No *1	Yes	
Chinese(Traditional)	Yes/No *1	Yes	
English	Yes	Yes	
French	Yes	Yes	
German	Yes	Yes	
Italian	Yes	Yes	
Japanese	Yes	Yes	
Portuguese	Yes/No *1	Yes	
Russian	Yes/No *1	Yes	
Spanish	Yes	Yes	
Swedish	Yes/No *1	Yes	

<sup>\*1:</sup> It's necessary to add and install a language from the language pack.

<sup>\*2:</sup> Language that is not shown in the table can be downloaded from the Microsoft web site using the standard language feature of Windows.



#### 4.2 OS login password

For PS6000 series, it's necessary to set a login password at the first boot of the product to reduce the risk of intrusion and infection of malicious software and unauthorized access. Unlike PS5000 series, you cannot configure settings without a password. The conditions of login password are as follows;

The number of characters: 8 or more characters with 3 or more types included from the usable characters as shown below. The character strings used for the account name cannot be used. Types of usable characters:

- Upper-case characters of European languages (A to Z, diacritical mark, Greek alphabet, Cyrillic alphabet)
- Lower-case characters of European languages (a to z, hash sign, Greek alphabet, Cyrillic alphabet)
- Numbers (0 to 9)
- Characters (special characters) except alphanumeric characters: (~!@#\$%^&\*\_-+=`|¥(){}[]:;"'<>,.?/) In this policy setting, the currency sign like Euro or British Pound is not counted as special characters
- Unicode characters that are neither upper-case nor lower-case characters though they are categorized in the order of alphabet. Unicode characters of Asian languages are included in this.

#### 4.3 Recovery media

A recovery USB for OS recovery is attached to PS5000 series, but it's an optional item for PS6000 series. Please purchase a recovery USB for PS6000 series for OS recovery.

USB available for each OS. 2019: PFXYP6RUSW10 2021: PFXYP6RUSW1021

Using the recovery tool \*2 on our web site \*1 makes recovery possible with the backup file created in advance.

\*2: http://www.pro-face.com/trans/en/manual/1085.html

#### 4.4 Supported software and utilities

The software and utilities supported by PS6000 series are as follows;

Software	Version
GP-Pro EX (WinGP)	Ver. 4.09.250 or later
Pro-Server EX	Ver. 1.37 or later
Pro-face Remote HMI (iOS/Android)	Ver. 1.50 or later *1
Pro-face Remote HMI Server	Ver. 1.11.006 or later
Pro-face Remote HMI Client for Win	Ver. 1.42 or later
BLUE (BLUE Runtime)	3.1 Service Pack 1A *2
BLUE Open Studio	V2020 or later

\*1: For earlier than Ver.1.50, PS6000 series (WinGP) is not recognized as a connection destination server. \*2: "IPC or PC/AT" for model setting

Utility	Descriptions
Buzzer	Enable or disable the buzzer sound at the time of touch panel operation.
Brightness *3	Sets the backlight brightness.
Calibration	Correct touch positions.
Front USB	Permit or do not permit use of Front USB on Display Module.
Write Filter	Enable or disable the Write Filter feature.
HORM	Enable or disable the HORM feature.
Shell	Hide the Windows® desktop. Using this custom shell feature allows you to restrain the Windows® features such as Control Panel.
Power	Used to operate power supply of this product in a state of custom shell.
System	Show the product's firmware, BIOS version, and OS version.
Touch Mode	Select from 3 modes (Normal, Water-detected, and Gloves) according to a use environment.
System Monitor	Monitor a state of the main unit, for example temperature or voltage, using a dashboard created with Node-RED.
Window Locker	Fix a window display position at the time of application boot when an external display is used.
Cellular *3	You can use the optional interface unit and a SIM card to data communication using 3G, 4G, and LTE radio waves. Double-click this icon to make settings for data communication.

<sup>\*1:</sup> The optional recovery USB supports OS recovery only. When system backup after setup is required, use the recovery tool.

https://www.pro-face.com/trans/en/manual/1085.html

System Version: OS Base: 2.0 or lower OS Patch: None

You can check the system version from the Launcher. Refer to System, page 165 in the user manual.

4.5 Supported features in System Monitor
The difference of supported System Monitor features is as shown below.

Monitored items	Error Action	PS5000 series	PS6000 series
		Management	
Makana	LED	-	✓
	Buzzer	-	-
	Popup Message	-	✓
Voltage	Shutdown	-	-
	Event Log		✓
	E-mail	✓	-
	LED	-	-
	Buzzer	-	-
F	Popup Message	-	-
Fan	Shutdown	-	-
	Event Log	✓	-
	E-mail	✓	-
	LED	-	✓
	Buzzer	-	-
	Popup Message	-	✓
Temperature	Shutdown	-	-
	Event Log	✓	✓
	E-mail	✓	-
	LED	-	-
	Buzzer	-	-
SMART	Popup Message	-	-
SWART	Shutdown	-	-
	Event Log	-	-
	E-mail	-	-
	LED	-	-
	Buzzer	-	-
Power	Popup Message	-	-
T GWGI	Shutdown	-	-
	Event Log	-	-
	E-mail		
Software	Event Log		<u>-</u>
	E-mail	✓	-
	Remo	ote Control	
Remote Reset		✓	
Remote Viewer		✓	✓
Remote Screen Shot		✓	<del>-</del>

<sup>\*3:</sup> When you use the following system version of the product, or when the icon is unavailable in the Launcher, download the utility (PFXPHMIP6\_Utility\_Installer\_Ver.x.x.zip) from our website and install by following the instructions.

4.6 Details of touch operation for every series

Series	Touch Type	Driver	Touch Detection	Behavior when touch and hold	Supports two- point touch
PS5000	Resistive Film	PenMount Driver	Pen Up	Right Click (Default)	-
	Capacitive				✓
PS5000 + DA *1	Resistive Film			Depend on the Host PC setting.	-
	Capacitive				✓
FP5000	Resistive		Pen Down	Depend on the Host PC	
SP5000 + MDA *2	Film			setting.	✓
PS6000	Resistive Film	Windows Standard		Right Click (Default)	
	Capacitive				
FP6000	Resistive Film			Depend on the Host PC setting.	•
	Capacitive				

<sup>\*1:</sup> Display Adapter \*2: Multi Display Adapter