Experience Pro-face Global Value, Service and Investment Protection

The Pro-face Product Value

Outstanding Value and Service
ONE development software for open and dedicated HMI products
No charge for HMI communication drivers
Conversion and product migration assistance

Exceptional Support
Phone-in Priority Tech Support
No contracts, no hassles
Direct connect to live product support specialists
+95% problem resolution and callback in 24 hr

On-site HMI Application Assistance
Highly trained field technical specialist
Proof-of-concept assistance

Remote HMI Application Engineer
Real-time HMI troubleshooting services
HMI project file analysis with simulation

Expert Training and Online Resources
Instructor-led HMI Training
On-site self-paced product training
HMI competency skills building
HMI efficiency tips and tricks

24/7 Knowledge-Base & Learning Center Access
Extensive product resource center (Otasuke Pro)
Manuals/datasheets/updates/demos/FAQs
Self-paced training and learning resources

Unsurpassed Investment Protection
Global product support network
20+ years cutout compatibility
7 year factory service and support
5 day repair turnaround (Priority 1-day upon request)

Delivering more than a box