

5017T

Flat Panel Industrial Touch Monitor

User Manual

<i>Revision</i>	<i>Description</i>	<i>Date</i>
A	Manual Released	12/03
B	TIR Caution and driver installation instructions added	06/04
C	USB port warning added	09/04
D	Revised OSD Menu & Video Modes	10/06
E	Corrected labeling of power terminal blocks	01/07
F	Company name changes in doc., cutout/dimension changes	04/07

Part Number 143241 (F)

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United States FCC Part 15, Subpart B, Class A EMI Compliance Statement:

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her own expense.

WARNING – European Users:

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

INSTALLATION: Electromagnetic Compatibility WARNING

The connection of non-shielded equipment interface cables to this equipment will invalidate FCC EMI and European Union EMC compliance and may result in electromagnetic interference and/or susceptibility levels which are in violation of regulations which apply to the legal operation of this device. It is the responsibility of the system integrator and/or user to apply the following directions, which relate to installation and configuration:

All interface cables must include shielded cables. Braid/foil type shields are recommended. Communication cable connectors must be metal, ideally zinc die-cast backshell types, and provide 360-degree protection about the interface wires. The cable shield braid must be terminated directly to the metal connector shell, ground drain wires alone are not adequate.

Protective measures for power and interface cables as described within this manual must be applied. Do not leave cables connected to unused interfaces or disconnected at one end. Changes or modifications to this device not expressly approved by the manufacturer could void the user's authority to operate the equipment.

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Chapter 1 – Introduction

Product Overview

Pro-face/Xycom industrial flat panel touch monitors offer state-of-the-art performance and features while meeting the rigorous requirements of the plant floor. Pro-face/Xycom's 5017T high-resolution flat panel display reflects the latest "Smart Panel" technology and is contained within a rugged housing with a resistive membrane touch screen.

Standard Features

- 17" Flat Panel TFT SXGA supporting resolutions up to 1280x1024
- 2.85" mounting depth
- Five-wire analog resistive touch screen with either RS-232 or USB interfaces
- Front panel controls with onscreen menus (lock-out switch on rear of units)
- 24V DC input power (optional)
- Stainless steel front bezel (optional)
- NEMA 4/4x/12 front panel (when properly mounted)

Caution

Leaving your TFT LCD display on constantly can result in temporary image retention (TIR). TIR can be avoided by using a screen saver, enabling the idle/doze timeout feature, or by turning off the display when it is not in use.

Unpacking the Unit

When you remove the 5017T from its shipping box, verify that you have the parts listed below. Save the box and inner wrapping in case you need to reship the unit.

- 5017T unit.
- Installation Fasteners (14)
- Analog RGB Cable (10 ft.)
- RS-232C Cable (10 ft.)
- USB Cable (3 m)
- Documentation and Support Library CD-ROM, which contains this manual and all drivers required by this unit.

Chapter 2 – Installation

Product Dimensions

5017T Dimensions

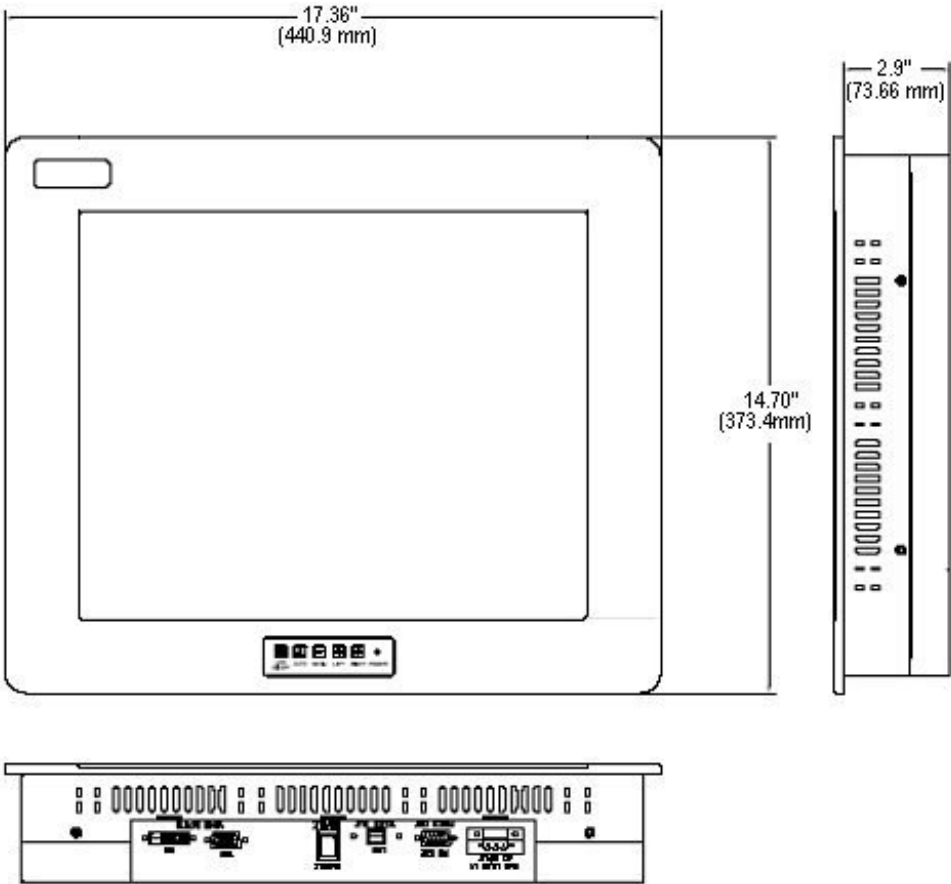


Figure 2-1. 5017T Dimensions

Front Panel Controls

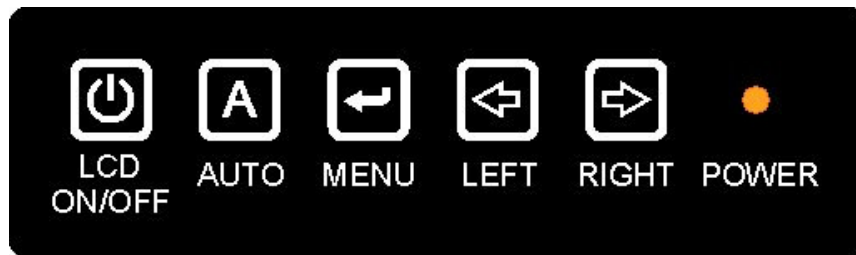


Figure 2-2. 5017T Front Panel Controls

Table 2-1. 5017T Front Panel Controls Functions

1	LCD ON/OFF	Power On/Off
	POWER (LED)	Power Indicator On = Power On Off = Power Off
2	AUTO	Automatically optimize positions, phase & clock when OSD is not shown. Exit the OSD menu when OSD is shown
3	MENU	Enter OSD Access sub-menu & selection
4	LEFT	Selection or adjustment when OSD is shown Quick Volume adjustment (Unused)
5	RIGHT	Adjustment when OSD is shown Quick Volume adjustment (Unused)

I/O Panel

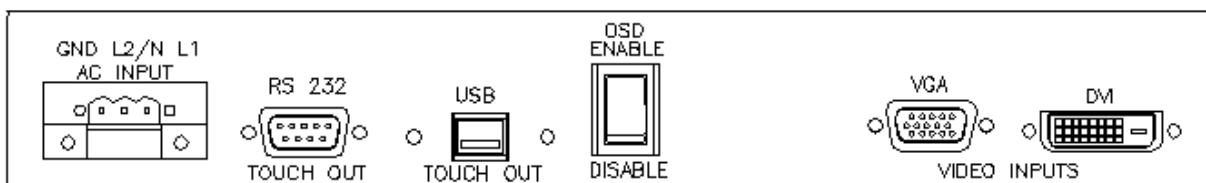


Figure 2-3. 5017T I/O Panel

Table 2-2. 5017T I/O Panel Functions

Feature	Description
AC Input	100-240 VAC auto-ranging
Touch output to computer Touch Out USB and RS232	The two following features will be available on all units. USB and RS232 touch screen output
OSD Selector Switch	Used to enable or disable (lock) adjustment buttons on front of monitor
Video Inputs	The 5015T/R2 monitor has two video input options: Digital Video Input (DVI), a DVI-D connector, for digital signal input to an analog monitor; VGA Input (VGA), to connect this VGA monitor for standard analog input from a computer.

Location and Enclosure Considerations

- Account for the unit dimensions when selecting an installation location or enclosure (see page 3 for unit dimensions).
- You can maintain the NEMA 4 seal by mounting the unit in an approved enclosure that has a 14-gauge (0.075"/1.9 mm thick) steel or (0.125"/3.2 mm thick) aluminum front face.
- Place the unit at a comfortable working level.
- Mount the unit in an upright position, if possible.
- Consider locations of accessories such as AC power outlets and lighting (interior lighting and windows) for installation and maintenance convenience.
- Prevent condensation by installing a thermostat-controlled heater or air conditioner.
- Avoid obstructing the airflow to allow for maximum cooling.
- Place any fans or blowers close to the heat-generating devices. If using a fan, make sure that outside air is not brought inside the enclosure unless a fabric or other reliable filter is used. This filtration prevents conductive particles or other harmful contaminants from entering the enclosure.
- Do not select a location near equipment that generates excessive electromagnetic interference (EMI) or radio frequency interface (RFI) (equipment such as high-power welding machines, induction heating equipment, and large motor starters).
- Do not place incoming power line devices (such as isolation or constant voltage transformers, local power disconnects, and surge suppressers) near the system. The proper location of incoming line devices keeps power wire runs as short as possible and minimizes electrical noise transmitted to the unit.
- Make sure the location does not exceed the unit's shock, vibration, and temperature specifications (see *Environmental Specifications* on page 28).
- Install the unit so it does not cause a hazard from uneven mechanical loading.
- Incorporate a readily accessible disconnect device in the fixed wiring on permanently connected equipment.
- Avoid overloading the supply circuit.

Panel Installation

This monitor should be mounted and used where NEMA 4 and NEMA 12 type enclosures are employed. When mounted properly, the monitor meets or exceeds the sealing requirements set forth in the NEMA 4 and NEMA 12 specifications. The monitor uses "U"-shaped clips and a special gasket to achieve the proper seal.

Make a cutout in one of the walls of your NEMA enclosure (see Figure 2-4 for cutout dimensions). Enclosures made of heavier gauge metal work better in that they won't deform or bend as easily when the monitor's sealing gasket is compressed.

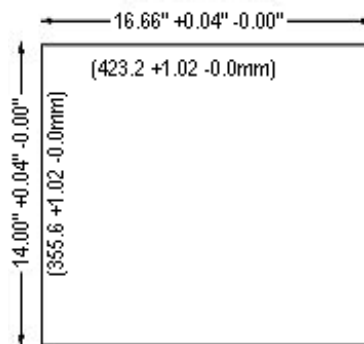


Figure 2-4. 5017T Cutout Dimensions

The 5017T has 14 total mounting clips: 4 on the both the top and bottom of the monitor, and 3 mounting clips on both of the sides. Hold the monitor in place while you install the mounting clips (see Figure 2-5 for mounting clip locations). Tighten the clips in a crisscross pattern. This will help to develop an even pressure on the sealing gasket. Tighten the clips until the back of the monitor's front bezel begins to contact the front of the NEMA enclosure (at least 7 in-lbs of torque).

Caution

Over-tightening the clips can cause damage to the monitor, which can result in loss of seal integrity.

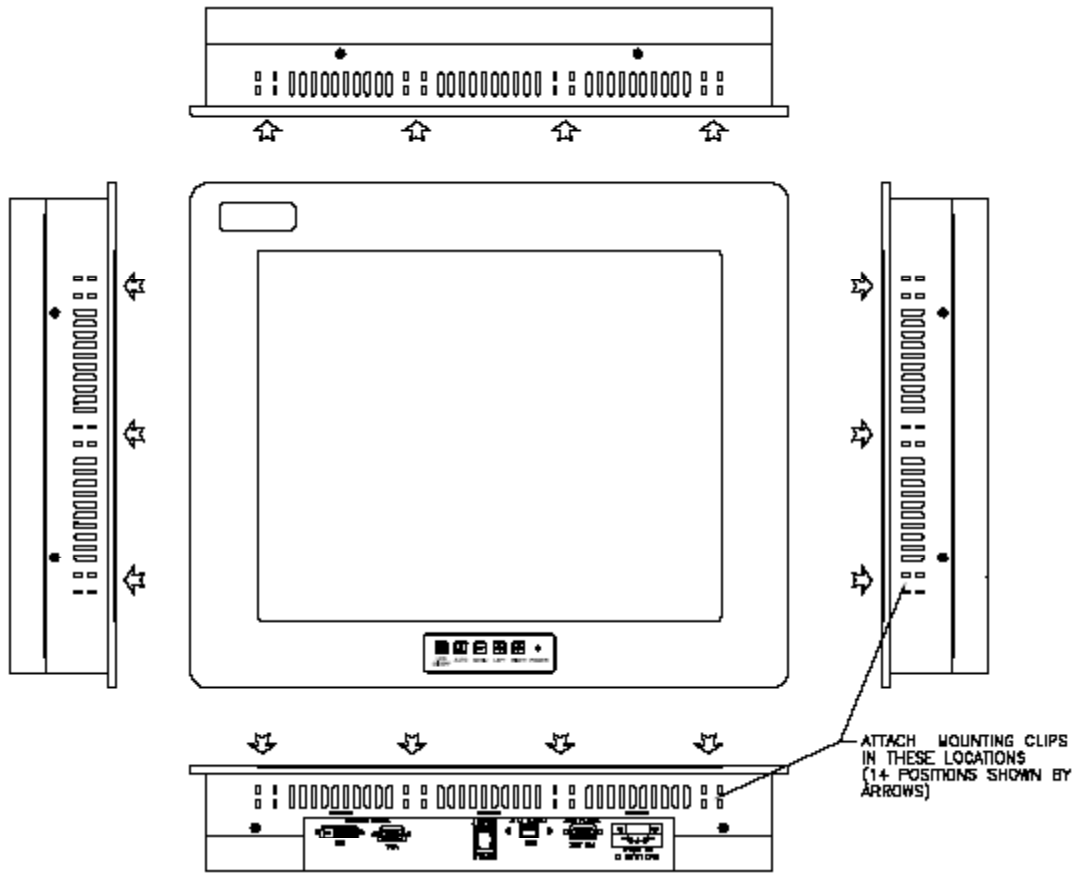


Figure 2-5. Mounting Clip Locations

Insert the hook section into the slots and tighten the fastener with a screwdriver, as shown.

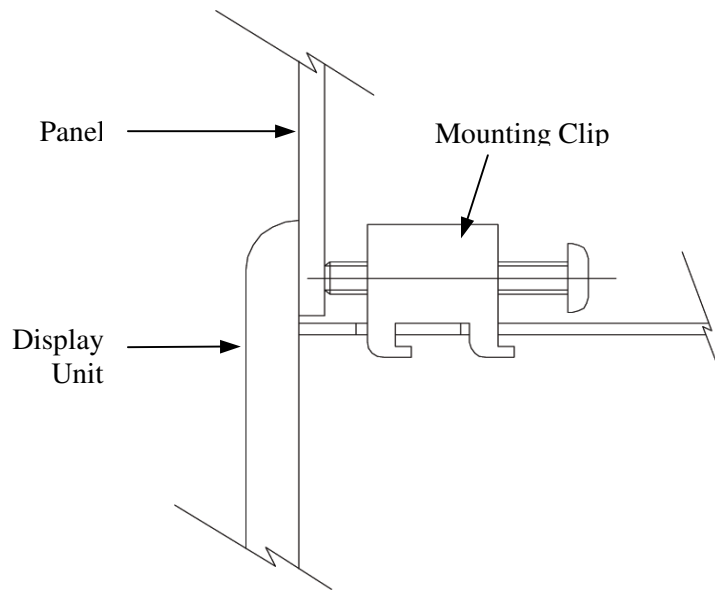


Figure 2-6. Fastening the Monitor to the Panel

Power Management

The monitor is based on the VESA DPMS and the DVI DMPM standards. To activate the monitor's Power Management function, both the video card and the computer **must** conform to the VESA DPMS standard and the DVI DMPM standard.

System Power

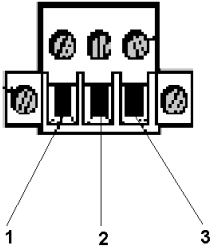
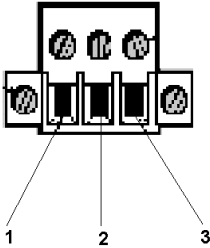
It is a good practice to use isolation transformers on the incoming AC power line to the system. An isolation transformer is especially desirable in cases in which heavy equipment is likely to introduce noise onto the AC line. The isolation transformer can also serve as a step-down transformer to reduce the incoming line voltage to a desired level. The transformer should have a sufficient power rating (units of volt-amperes) to supply the load adequately.

Proper grounding is essential to all safe electrical installations. Refer to the relevant federal, state/provincial, and local electric codes, which provide data such as the size and types of conductors, color codes and connections necessary for safe grounding of electrical components. The code specifies that a grounding path must be permanent (no solder), continuous, and able to safely conduct the ground-fault current in the system with minimal impedance (minimum wire required is 18 AWG, 1 mm).

Observe the following practices:

- Separate the power and ground (P. E., or Protective Earth) cable from signal cables at the point of entry to the enclosure. To minimize the ground wire length within the enclosure, locate the ground reference point near the point of entry for the plant power supply.
- All electrical racks or chassis and machine elements should be Earth Grounded in installations where high levels of electrical noise can be expected. The rack/chassis should be grounded with a ground rod or attached to a nearby Earth structure such as a steel support beam. Connect each different apparatus to a single Earth Ground point in a "star" configuration with low impedance cable. Scrape away paint and other nonconductive material from the area where a chassis makes contact with the enclosure.

Power Terminal Block:

<p style="text-align: center;">100-240 VAC Power Input Terminal Block</p> 	<table border="1"> <thead> <tr> <th style="text-align: center;">Number</th> <th style="text-align: center;"><i>Function</i></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>AC Line Input</td> </tr> <tr> <td style="text-align: center;">2</td> <td>AC Neutral Input</td> </tr> <tr> <td style="text-align: center;">3</td> <td>Protective Earth Ground</td> </tr> </tbody> </table>	Number	<i>Function</i>	1	AC Line Input	2	AC Neutral Input	3	Protective Earth Ground
Number	<i>Function</i>								
1	AC Line Input								
2	AC Neutral Input								
3	Protective Earth Ground								
<p style="text-align: center;">18-30 VDC Power Input Terminal Block</p> 	<table border="1"> <thead> <tr> <th style="text-align: center;">Number</th> <th style="text-align: center;"><i>Function</i></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>+ DC Line Input</td> </tr> <tr> <td style="text-align: center;">2</td> <td>- DC Return Input</td> </tr> <tr> <td style="text-align: center;">3</td> <td>Protective Earth Ground</td> </tr> </tbody> </table>	Number	<i>Function</i>	1	+ DC Line Input	2	- DC Return Input	3	Protective Earth Ground
Number	<i>Function</i>								
1	+ DC Line Input								
2	- DC Return Input								
3	Protective Earth Ground								

Caution:

Use AWG18 wire or greater for the 5017T's power cable.

Isolate the AC main circuit line, I/O signal lines, and power cord - do not bind or group them together.

Excessive Heat

To keep the temperature in range, the cooling air at the base of the system must not exceed the maximum temperature specification (see *Environmental Specifications* on page 28). Allocate proper spacing between internal components installed in the enclosure. When the air temperature is higher than the specified maximum in the enclosure, use a fan or air conditioner to lower the temperature.

Electrical Noise

Electrical noise is seldom responsible for damaging components, unless extremely high energy or high voltage levels are present. However, noise can cause temporary malfunctions that can result in hazardous machine operation in certain applications. Noise may be present only at certain times, may appear at widely spread intervals, or in some cases may exist continuously.

Noise commonly enters through input, output, and power supply lines and may also be coupled through the capacitance between these lines and the noise signal carrier lines. This usually results from the presence of high voltage or long, close-spaced conductors. When control lines are closely spaced with lines carrying large currents, the coupling of magnetic fields can also occur. Use shielded cables to help minimize noise. Potential noise generators include switching components, relays, solenoids, motors, and motor starters.

Refer to the relevant Federal, State/Provincial, and local electric codes, which provide data such as the size and types of conductors, color codes and connections necessary for safe grounding of electrical components. It is recommended that high- and low-voltage cabling be separated and dressed apart. In particular, AC cables and switch wiring should not be in the same conduit with all communication cables.

Line Voltage Variation

The power supply section of the unit is built to sustain the specified line fluctuations and still allow the system to function in its operating margin. As long as the incoming voltage is adequate, the power supply provides all the logic voltages necessary to support the monitor unit.

Unusual AC line variations may cause undesirable system shutdowns. As a first step to reduce line variations, correct any possible feed problems in the distribution system. If this correction does not solve the problem, use a constant voltage transformer. The constant voltage transformer stabilizes the input voltage to the systems by compensating for voltage changes at the primary in order to maintain a steady voltage at the secondary. When using a constant voltage transformer, check that the power rating is sufficient to supply the unit.

Hazardous Locations Installations

Pro-face designed the systems with the intention of meeting the requirements of Class I, Division 2 Hazardous Locations applications. Division 2 locations are those locations that are normally non-hazardous, but potentially hazardous should an accident expose the area to flammable vapors, gases or combustible dusts.

These systems are non-incendiary devices. They are not intrinsically safe and should never be operated within a Division 1 (normally hazardous) location when installed as described here. Nor should any peripheral interface device attached to these systems be located within Division 1 locations unless approved and/or certified diode barriers are placed in series with each individual signal and DC power line. Any such installations are beyond the bounds of Pro-face design intent. Pro-face accepts no responsibility for installations of this equipment or any devices attached to this equipment in Division 1 locations.

It is the responsibility of the customer to ensure that the product is properly rated for the location. If the intended location does not presently have a Class, Division, and

Group rating, then users should consult the appropriate authorities having jurisdiction in order to determine the correct rating for that Hazardous Location.

In accordance with Federal, State/Provincial, and Local regulations, all hazardous location installations should be inspected by the appropriate authority having jurisdiction prior to use. Only technically qualified personnel should install, service, and inspect these systems.

Warning

Suitable for use in Class I, Division 2 Groups A, B, C, and D, and Class II, Division 2, Groups F and G hazardous locations or non-hazardous locations only. Temperature Codes: T4A (5017T-24V), T4 (5017T)

Warning - Explosion Hazard

Substitution of components may impair suitability for Class I, Class II, Division 2.

Advertissement Risque D' Explosion

La substitution de composants peut rendre ce materiel inacceptable pour les emplacements de classe I, II, Division 2.

Warning - Explosion Hazard

Do not disconnect equipment unless the power has been switched off or the area is known to be non-hazardous.

Advertissement Risque D' Explosion

Avant de deconnecter l'equipement, coupler le courant ou s'assurer que l'emplacement est designe non dangereux.

Warning - Explosion Hazard

When in hazardous locations, turn off power before replacing or wiring modules.

Advertissement Risque D' Explosion

Dans les situations hasardees, couper la courant avant de remplacer ou de cabler les modules.

Warning

To maintain a safe condition, do not use an external keyboard or mouse or USB port devices when the unit is operating in a hazardous environment.

Definitions

The following Class and Division explanations are derived from Article 500 (Sections 5 and 6) of the United States National Fire Protection Agency National Electric Code (NFPA 70, 1990). They are not complete and are included here only for a general description for those not familiar with generic hazardous locations' requirements.

Persons responsible for the installation of this equipment in Hazardous Locations are responsible for ensuring that all relevant codes and regulations related to location rating, enclosure, and wiring are met.

Class I Locations

Class I locations are those in which flammable gases or vapors are or may be present in the air in quantities sufficient to produce explosive or ignitable mixtures.

Class II Locations

Class II locations are those that are, or may become, hazardous because of the presence of combustible dust.

Division 1 Locations

A Division 1 location is one in which flammable or ignitable gasses, vapors, or combustible dusts and particles can exist due the following conditions:

- Normal operating conditions.
- Because of repair, maintenance conditions, leakage, or where mechanical failure or abnormal operation of machinery or equipment might release or cause explosive or ignitable mixtures to be released or produced.
- Combustible dusts of an electrically conductive nature may be present in hazardous quantities.

Note

Pro-face/Xycom 5017T, 5017T-24V systems are not suitable for installation within Division 1 locations.

Note

Electrical equipment cannot be installed in Division 1 locations unless they are intrinsically safe, installed inside approved explosion-proof enclosures, or installed inside approved purged and pressurized enclosures.

Division 2 Locations

- Class I volatile flammable liquids or flammable gasses are handled, processed, or used, but confined within closed containers or closed systems from which they can escape only in cases of accidental rupture or breakdown of such enclosures or systems, or in case of abnormal operation of equipment.
- Ignitable concentrations of Class I vapors or gasses are normally prevented by positive mechanical ventilation, but which may become hazardous due to mechanical failure of those ventilation systems.
- Location is adjacent to a Division 1 location.
- Class II combustible dust is not normally in the air in quantities sufficient to produce explosive or ignitable mixtures. Dust accumulations are normally insufficient to interfere with normal operation of electrical equipment or other apparatus. Combustible dust may be in suspension in the air as a result of the following: infrequent malfunctioning of handling or processing equipment; combustible dust accumulations on, or in the vicinity of electrical equipment; may be ignitable by abnormal operation or failure of electrical equipment.

Groups

All electrical equipment that is approved for use in hazardous locations must include a group rating. Various flammable and combustible substances are divided into these groups as a function of their individual maximum experimental safe gap (MESG), explosion pressure, and ignition temperature.

Component temperatures and the potential for spark based upon voltage, current, and circuit characteristics, within electrical equipment, will determine what the equipment group rating will be. A device approved for installation within Class I, Group A locations may also be used in Groups B, C, or D.

Note

Approved Class I equipment may not be suitable for Class II installations. Class I includes Groups A, B, C, and D. Class II includes Groups F, and G.

Power Switch

The systems do not have a power switch. The amount of input power required by these systems classifies a power switch as an incendiary device because the voltage and current across the make/break device are capable of creating a spark.

Hazardous locations' regulations require that a power switch rated for ordinary locations may be used if it is located in an area specified as non-hazardous. However, limits in cable length between the workstation and the power switch may apply. Otherwise the switch must be compliant with Class I, Division 1 requirements (intrinsically safe). These switches are built in a manner that prevents the possibility of a spark when contacts are made or broken.

Use suitable UL listed and/or CSA Certified Class I, Division 1 switches in hazardous locations. These switches are available from a wide number of sources. It is the responsibility of the customer to ensure that the power switch selected for their installation has the correct hazardous locations rating for the location in which it is installed.

Cable Connections

Division 2 hazardous locations' regulations require that all cable connections be provided with adequate strain relief and positive interlock. USB connections can never be used in hazardous location installations, because USB connectors do not provide adequate strain relief. Never connect or disconnect a cable while power is applied at either end of the cable.

All communication cables should include a chassis ground shield. This shield should include both copper braid and aluminum foil. The D-sub style connector housing should be a metal conductive type (e.g., molded zinc) and the ground shield braid should be well terminated directly to the connector housing. Do not use a shield drain wire.

The outer diameter of the cable must be suited to the inner diameter of the cable connector strain relief in order to ensure that a reliable degree of strain relief is maintained.

Warning

Never connect or disconnect the communication cables while power is applied at either end of the cable. This may result in an incendiary spark. Permanent damage to the workstation communication components may occur.

Operation and Maintenance

The systems have been designed for compliance with relevant spark ignition tests. However, please note that the workstation front panel contrast adjustment tactile switches and keyboard connector are the only make/break components intended to be exercised by the operator in the course of normal operation.

Warning

To maintain a safe condition, never use an external keyboard or mouse or USB port devices when the unit is operating in a hazardous environment.

Always observe the following rules with respect to hazardous location installations:

1. Always install the workstations within an enclosure suitable for the specific application. General-purpose enclosures may be acceptable for Class I applications but are never acceptable for Class II applications. Type 4 (IP 65) enclosures are recommended even when not required by regulations.
2. If present, keep enclosure doors or openings closed at all times, to avoid the accumulation of foreign matter inside the workstation.
3. Never subject the unit to any installation or service procedures unless power is removed and the area is known to be non-hazardous. This includes the installation or removal of power cables, communication cables, or removal of the rear cover of the unit.

Only technically qualified service personnel should perform all installation and service. These workstations are designed to require no service in the course of normal operation by an operator.

Safety Agency Approval

The Pro-face systems are designed to meet the following standards:

- Underwriters Laboratories Inc., UL 1604 Standard for Safety Electrical equipment for use in Class I and Class II, Division 2, locations
- Underwriters Laboratories Inc., UL 508, Information Technology Equipment
- Canadian Standard Association, Specification C22.2 No. 213-M1987 Non-incendiary electrical equipment for use in Class I, Division 2 hazardous locations
- Canadian Standards Association, Specification C22.2 No. 142 Information Technology Equipment
- EN 60950, Information Technology Equipment

Chapter 3 – Monitor Settings

On Screen Display (OSD) Switch

The OSD Select switch is located on the I/O panel (see Figure 2-3) and offers two choices: enable or disable. The keys on the front of the monitor can be locked-out by setting the OSD switch to disable, or unlocked by setting the OSD switch to enable.

Caution

Please use OSD after confirming the position of the **OSD Select Switch**. Touch data is transmitted to host while OSD menu is displayed.

Mode and Image Adjustment

Not all video controllers produce exactly the same video output levels or the same timing. The 5017T uses onscreen configuration menus to make setup and adjustment easy. The menus are selected and the menu items are adjusted using the buttons located on the front panel of the monitor. With the OSD enabled, follow the general instructions below to navigate through the adjustment menus and make adjustments.

Note

If your 5017T monitor has a stainless steel bezel, the OSD controls will be located on the back of the unit.

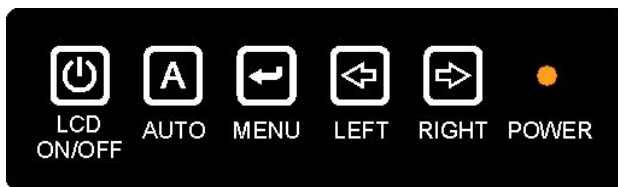






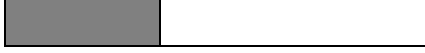





Figure 3-1. Front Panel Control Buttons

With the “POWER” light on and video information already displayed on the screen, press MENU to view the onscreen adjustment menu icons. Then use the LEFT or RIGHT to highlight one of the icons. Once the desired icon is highlighted use the MENU key to select the feature in the menu that you want to adjust. Use the LEFT or RIGHT keys to increase or decrease the feature’s value. Use the MENU key to select another feature that you would like to adjust or press the AUTO key to back out of a particular menu. If no features are selected for any of the adjustment menus then pressing the AUTO key will exit the OSD menu. Waiting for a few seconds will also cause the OSD menu to be exited. Below, icons and the associated adjustment features are listed:


	Brightness		66
	Contrast		50
	Clock		50
	Phase		31
	H. Position		53
	V. Position		47
	Sharpness	1 2 3 4 5	


	Option		
	Volume		50
	Mute	Off On	




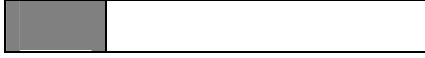



Note: This feature is currently not used.

	9300		
	7500		
	6500		
	User		
	Red	<input type="range" value="50"/>	50
Green	<input type="range" value="50"/>	50	
Blue	<input type="range" value="50"/>	50	

	English	...
	Français	...
	Deutsch	...
	Español	...
	Italiano	

	OSD Time Out	<input type="range" value="30"/>	30
	OSD Position	1 2 3 4 5	
	OSD Transparen	<input type="range" value="0"/>	0
	Auto Setting	Off	On
	Recall	No	Yes
	Aspect Ratio	4:3	5:4


	Option
	Analog
	Digital

	Light Enable	Off	On
	Light Contrast		
	Light Bright		
	Light H Start		
	Light H Width		
	Light V Start		
	Light V Height		

Recall the Factory Default Settings

Follow these steps to reset the factory default settings for the OSD.



1. Navigate to the  menu and highlight *Recall*.
2. Press RIGHT to choose *yes*.
3. Press AUTO to reach the Main Menu then press AUTO again to exit the OSD.

Analog RGB Interface Specifications

- Based on VESA standard, separate analog RGB
- 0.7Vp-p positive true typically
- Input range: 0.5 to 1.0Vp-p typical with terminal resistance of 75Ω
- H sync signal input: TTL level, negative true or positive true
- V sync signal input: TTL level, negative true or positive true

Video Modes

The following video modes are supported on the 5017T flat panel SXGA monitor:

- 1280 x 1024
- 1024 x 768
- 800 x 600
- 640 x 480

NOTE

All video modes are non-interlaced.

If the monitor is receiving timing signals that are not compatible, [OUT OF TIMING] will appear. Follow your computer's instruction manual to set the timing so that it is compatible with the monitor.

If the monitor is not receiving any signal (synch signal), [NO SIGNAL] will appear.

Chapter 4 – Operator Input

Installing the Touch Screen Driver

Your 5017T monitor contains an Elo Graphic touch screen and controller. You will have to load the correct touch screen driver on the computer to which you will be connecting the 5017T. The following steps should be performed on that computer.

Note

The following instructions assume that a web browser is installed on the computer.

1. Insert the Pro-face Documentation and Support Library CD into the CD-ROM drive.
2. If the Doc CD autostarts, proceed to the next step. If the Doc CD does not autostart, open the CD in Windows Explorer and double click on the file “index.html.”
3. Choose “Flat Panel Monitors” from the links at the top of the home page and then choose the “5017T” on the next page. From the 5017T page, you can download the User Manual and/or the appropriate touch screen driver.
4. Find the driver for your operating system and click on the link. Choose the “Save” button on the resulting dialog box.
5. Type a destination folder in which to save the download and press the “Save” button. The download will be very short.
6. Extract the files from the .zip file just downloaded.

For the DOS and Windows NT operating systems, only RS-232 touch is supported. Choose the appropriate directory.

For Windows 98, directories are created for USB and RS-232. Choose the appropriate directory.

For Windows 2000 and XP, the same driver supports both USB and RS-232 touch and only one directory is created.

7. Go to the appropriate sub-directory and follow the instructions in the readme.txt file.

If your computer doesn't have a web browser, open the CD in Windows Explorer and choose the driver zip file for your operating system from the folder:

DRIVERS/5017T

Copy it to a folder on your computer and follow steps 6 & 7 above.

Calibrating the Touch Screen

You need to calibrate the touch screen in the following cases:

- The cursor does not follow the movement of your finger or pen.
- You adjust the size of the video image or change the video mode.

To calibrate the touch screen, follow the instructions found in the applet:

START > SETTINGS > CONTROL PANEL > ELO

Note

The touch screen and controller is a matched pair calibrated at the factory. If touch screen and controllers are interchanged calibration may be needed.

Using a Pointing Device with a Touch Screen

The touch screen setup program needs to know if you are using another pointing device with the touch screen. The Windows touch screen driver does not display the cursor. Instead, the pointing device driver is responsible for displaying the cursor.

In the touch screen setup program, *Support for Another Pointing Device*, select the following:

Table 4-1. Cursor Display

If you are	Select	Result
Using a mouse with the touch screen	Yes	The pointing device driver controls the cursor display
Not using a mouse	No	The Setup program loads a cursor display driver (MTSMOUSE.DRV) as well as the Windows touchscreen driver

Chapter 5 – Hardware

VGA Input Connector

Analog Signal Input Connector Pin (D-sub connector with 15 pins)

Table 5-1. VGA Input Connector Pinout

D-Shell (Female)	Symbol	Description
1	PCR	Red, analog
2	PCG	Green, analog
3	PCB	Blue, analog
4	ID2	Reserved for monitor ID bit 2 (grounded)
5	DGND	Digital Ground
6	AGND	Analog ground red
7	AGND	Analog ground green
8	AGND	Analog ground blue
9	DDC_5V	+5V power supply for DDC (optional)
10	DGND	Digital ground
11	IDO	Reserved for monitor ID bit 0 (grounded)
12	DDC_SDA	DDC serial data
13	HS_IN	Horizontal sync or composite sync, input
14	VS_IN	Vertical sync, input
15	DDC_SCL	DDC serial clock

DVI-D Input Connector

The DVI-D Input Connector is a D-sub connector with 26 pins (P3).

Table 5-2. DVI-D Input Connector Pinout

Pin	Signal Name	Pin	Signal Name
1	TMDS Data 2-	2	TMDS Data 2+
3	Digital ground	4	NC
5	NC	6	DDC Clock
7	DDC Data	8	Analog Vertical Sync
9	TMDS Data 1-	10	TMDS Data 1+
11	Digital ground	12	NC
13	NC	14	+5V power supply for DDC (optional)
15	Ground (+5, Analog H/V Sync)	16	NC
17	TMDS Data 0-	18	TMDS Data 0+
19	Digital ground	20	NC
21	NC	22	Digital ground
23	TMDS Clock +	24	TMDS Clock-
25	NC	26	NC
<i>NC stands for No Connection</i>			

Serial Interface

RS-232C

Data Transmission Speed: 9600 bps

Data Length: 8 bits

Stop Bit: 1 bit

Parity: None

Touch Screen RS-232 Output Connector

D-sub 9-pin female, Connector set screw: Inch type (4-40 UNC)

Table 5-3. Serial Signal Input Connector Pinout

Number	Symbol	Description
1	DCD	Data Carrier Detect
2	RX	Receive Data
3	TX	Transmit Data
4	DTR	Data Terminal Ready
5	GND	Signal Ground
6	DSR	Data Set Ready
7	RTS	Request To Send
8	CTS	Clear To Send
9	RI	Ring Indicator

Note

Since all serial interface signals are the same on the PC side, use a straight cable to connect the 5017T to the PC.

Touch Screen USB Output Connector

Table 5-4. Touch Screen USB Output Pinout

Pin	Symbol	Description
1	VBUS	+5V Power
2	D -	Data -
3	D +	Data +
4	GND	Ground

Appendix A – Technical Specifications

Hardware Specifications

Table A-1. 5017T Hardware Specifications

Characteristic	Specification
Mechanical	
Height	14.70" (373.4 mm)
Width	17.36" (440.9 mm)
Depth	2.85" (72.4 mm)
Weight	17 lbs (7.7 kg)
Electrical	
AC Power	100-240 V AC, 1A, 50/60 Hz
DC Power	18-30 V DC, 2.5A maximum
Front Panel	NEMA 4/4X/12 and IP65
Agency Approvals	UL 508 1604 cUL CSA-C22.2, #142 CSA-C22.2, #213
Regulatory Compliance	CE EN55022 – Class A EN 61000-6-2 EN 60950 EN 61000-3-2 EN 61000-3-3 FCC 47 CFR, Part 15, Class A

* See page 3 for detailed dimensions.

Environmental Specifications

Table A-2. 5017T Environmental Specifications

Characteristic	Specification
Temperature	
Operating	0° to 50° C (32° to 122° F)
Non-operating	-20° to 60° C (-4° to 140° F)
Humidity	
Operating	20% to 80% RH, non-condensing
Non-operating	20% to 80% RH, non-condensing
Altitude*	
Operating	Sea level to 10,000 feet (3,048 m)
Non-operating	Sea level to 40,000 feet (12,192 m)
Vibration 5-2000 Hz	
Operating**	0.006" (0.15 mm) peak to peak displacement 1.0g maximum acceleration
Non-operating	0.015" (0.38 mm) peak to peak displacement 2.5g maximum acceleration
Shock	
Operating**	15g peak acceleration, 11 msec duration, ½ sine wave
Non-operating	30g peak acceleration, 11 msec duration, ½ sine wave

* Consistent with internal component specifications

** These values are with solid-state hard drives and not rotating media drives.

Appendix B – Technical Support

Pro-face Technical Support offers a variety of support options to answer any questions on Pro-face products and their implementation.

Before Contacting Technical Support

Refer to the relevant chapter(s) in your documentation for a possible solution to any problem you may have with your system. If you find it necessary to contact Technical Support for assistance, please have the following information at hand:

1. Serial number and model number.
2. The operating system type and version (i.e., Microsoft Windows NT version 4.0).
3. Exact wording of system error messages encountered.
4. Any relevant output listing from the Microsoft Diagnostic utility (MSD) or other diagnostic applications.
5. Details of attempts made to rectify the problem(s) and results.
6. The log number assigned from Pro-face Technical Support if this is an ongoing problem.
7. The name of the Technical Support Engineer with whom you last spoke, if known.

Contacting Technical Support

Internet/Email

Website: <http://www.profaceamerica.com>

This site contains the newest product datasheets, references by industrial sector, application notes, and a link to email technical support.

Email: support@profaceamerica.com

Phone/Fax

Pro-face Technical Support:

Phone: 734-429-4971

Fax: 734-429-1010, Attention – Technical Support

Product Repair Program / Returning a Unit to Pro-face

Pro-face's Product Repair & Customization Department (PR&C) restores equipment to normal operating condition and implements engineering changes that enhance operating specifications. Pro-face tests products returned to Pro-face with the standard Pro-face test diagnostics.

Follow the steps below to prepare the unit for shipment:

1. Obtain an RMA number for your unit via the Pro-face RMA Request Page at <http://www.profaceamerica.com/rma//> or by calling your nearest Pro-face Repair Department or Xycom Automation, LLC at 734-429-4971.
2. Please have the following information:
 - Company name, shipping and billing address
 - Type of service desired: product repair or product exchange
 - Product model number, part number, quantity, serial number(s), and warranty status
 - Failure mode and failure systems
 - Purchase order number or repair order number
3. Make sure the front panel assembly is properly attached to the unit.
4. Attach failure information to the unit to speed processing.
5. Place the unit securely in its original packaging or an equivalent heavy-duty box.
6. Mark the RMA number on your purchase order and on the outside of the box.
7. Send the unit to the address given when you receive your RMA number.

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Xycom Automation, LLC
734-429-4971
Fax: 734-429-1010

<http://www.profaceamerica.com>

Canada Sales: 905-607-3400
Northern Europe Sales: +44-1604-790-767
Southern Europe Sales: +39-011-770-53-11

