



# OPERATOR INTERFACE PRODUCTS APPLICATION NOTE

Subject: How to install the touchscreen driver on a 1510 IPC using a 3015T Monitor and WinNT 4.0

AN#1096

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Description: How to install the MicroTouch Touchscreen version 5.4 or higher driver on a 1510 IPC

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## **Affected Products:**

1510 IPC, 3015T Monitor

## **Problem:**

The 3015T touchscreen driver does not work after it is installed on a 1510 IPC. The mouse must be working before the driver is loaded.

## **Solution:**

- 1.) Use the Y-adapter for the keyboard and PS\2 mouse, make sure both are plugged in and boot the IPC. Install the touchscreen driver as usual, reboot and calibrate.
- 2.) If a PS\2 mouse or the Y-Adapter are not available, start WinNT. Click on Start\Settings\Control Panel. Open the "Devices" control panel. Scroll down to and highlight the "Mouse Class Driver". Hit alt-R to open the "Startup" menu, select "System" then hit enter. This will bring you back to the list of devices. Make sure that "Mouse Class Driver" has "Started" under the Status column and "System" under the Startup column. Do not reboot. Load the touchscreen driver (version 5.4 or higher) as normal, reboot and calibrate.
- 3.) If you have already loaded the 5.4 or higher version of the touchscreen driver, a PS\2 mouse or the Y-adapter are not available, then start the Mouse Class Driver and reboot. (Start WinNT. Click on Start\Settings\Control Panel. Open the "Devices" control panel. Scroll down to and highlight the "Mouse Class Driver". Hit alt-R to open the "Startup" menu, select "System" then hit enter. This will bring you back to the list of devices. Make sure that "Mouse Class Driver" has "Started" under the Status column and "System" under the Startup column). The touchscreen should now work.