

## Worldwide Support - Coverage Around the Globe

To better service our worldwide customers, Pro-face provides product repair and service facilities as well as technical support.



### Legend

#### Offices



Pro-face  
Head Office



Pro-face  
Branch Office



Authorized  
Service Center

#### Available Services

##### Technical Support



phone  
support



web/online  
support



Pro-face  
repair



Xycom  
repair



seminar/  
training



product  
purchase

Country/Region	Branch Name	System						
<b>AMERICAS</b>								
USA	• Pro-face America, Inc., (North/South American Head Office)							
Mexico								
Brazil	• Pro-face America, Inc., (Chicago Office)							
Columbia	x Multicontrol Automatización Industrial							
<b>ASIA/OCEANIA</b>								
Japan	• Digital Electronics Corporation							
China	• Pro-face China International Trading (Shanghai) Co., Ltd							
	• Pro-face China International Trading (Shanghai) Co., Ltd. Beijing Office							
	• Pro-face China International Trading (Shanghai) Co., Ltd. Guangzhou Office							
	• Wuxi Pro-face Electronics Co., Ltd.							
	• Pro-face China International Trading (Shanghai) Co., Ltd. Shenzhen Office							
	• Pro-face China International Trading (Shanghai) Co., Ltd. Wuxi Office							
South Korea	• Pro-face Korea Co., Ltd.							
Taiwan	• Pro-face Taiwan Co., Ltd.							
	• Pro-face Taiwan Co., Ltd., (Taichung Office)							
Thailand, Vietnam, Singapore, Malaysia, Philippines, Indonesia	• Pro-face South-East Asia Pacific Co., Ltd.							
India	• Pro-face India Bangalore HQ							
	• Pro-face India, (Mumbai Office)							
Australia, New Zealand	• Pro-face Australia Pty Ltd							
<b>EUROPE</b>								
Netherlands	• Pro-face Europe B.V., (European Head Office)							
	• Pro-face Europe B.V., (The Netherlands Office)							
Belgium	• Pro-face Europe B.V., (Belgium office)							
Poland	• Pro-face Europe B.V., (Warsaw Office)							
Czech	• Pro-face Europe B.V., (Czech Republic Office)							
Hungary	• Pro-face Europe B.V., (Budapest Office)							
Austria	• Pro-face Europe B.V., (Austria Office)							
France	• Pro-face France S.A.S.							
	• Pro-face France S.A.S., (Lyon Office)							
England	• Pro-face UK Ltd							
Germany	• Pro-face Deutschland GmbH							
Switzerland	• Pro-face Schweiz GmbH							
Italy	• Pro-face Italia S.p.a.							
Denmark	• Pro-face Northern Europe ApS							
Sweden	• Pro-face Sweden AB							
Russia	• Pro-face Northern Europe ApS, (Saint-Petersburg Office)							
Spain, Portugal	• Pro-face España							

\* Since certain product service limitations may apply in certain areas, be sure to contact your Pro-face branch or representative for details.

\* Repair is provided for a fee.



# Pro-face

Your HMI and Industrial PC Authority

## About Us

Pro-face is a global supplier of a broad range of plant visualization and control solutions for industrial automation markets. We offer dedicated and PC-based open HMI solutions designed to increase machine and plant efficiency while reducing overall system costs. Our principal products include Pro-face brand operator interfaces, industrial PCs and HMI software plus Xycom brand industrial computers and monitors.

Pro-face America, headquartered in Saline, Michigan is the North American sales office. Pro-face products are supported by 17 major offices with over 1200 representatives around the world.

## Innovative

- #1 in delivering lowest cost of product ownership
- #1 in maintaining panel cutout compatibility 20+ years
- #1 in HMI hardware and data connectivity
- First to deliver industrial flat panel operator interface touch screens
- Manufacturer of the original QuickPanel™

## Proven

- 35+ years of industrial HMI solutions
- Over 1.5 million operator interfaces in use today
- Installed in more than 300,000 factory-floor systems worldwide
- Serving 50 countries and expanding

## Trusted

Pro-face is installed in the world's most recognized manufacturing facilities.

Find us here (and other places):

Industrial Automotive	Food & Beverage	Agriculture
Packaging	Material Handling	Oil & Gas
Water/Wastewater	Semiconductor	Power Generation

Industry leading technology solving today's toughest factory problems.

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**Pro-face**  
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